How a fast MDM go-live helped a large water utility get deep insights into their field issues!



- The implementation of a meter data management system typically spans a period of 12-18 months.
- A large tech-savvy water utility from the Middle East sought to determine the potential for utilizing certain aspects of MDM functionality prior to its full integration into the end-to-end Meter-to-Cash process.
- Abjayon achieved an unprecedented deployment time of 7 weeks, which included integration with head end system and the synchronization of master data from the CIS system.
- This successful implementation exemplifies the deep expertise of its 300+ team of Utility domain experts and its ability to deliver efficient and effective solutions in a timely manner.
- The implementation of Abjayon's accelerator for Oracle energy and water MDM enabled this Utility's business teams to gain valuable insights into the issues impacting their metering infrastructure, allowing them to take targeted actions to address them.
- This was accomplished prior to the system being fully operational for billing based on bill determinants from the MDM system.
- By the time the system was deployed for billing, the MDM system had already accumulated over a year's worth of Advanced Metering Infrastructure (AMI) data for all consumers, greatly improving the accuracy and efficiency of the billing process.
- This proactive approach helped to ensure near 100% billing accuracy when the system went live with the re-engineered Meter-to-Cash process, resulting in a significant improvement in overall operational efficiency.



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